**SHOP VOLUNTEERS**

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**Background**

The Ripple is a community organisation started by local people. The Ripple works alongside its dedicated volunteers to provide a wide range of well-used services in our community of Restalrig, Lochend & Craigentinny.

**The Shop Corner**

The Shop Corner is comprised of donated goods that are re-sold at affordable prices for the people of Restalrig and local surrounding areas. It provides essential and luxury household items that could otherwise be hard to come by if trying to shop on a budget in the city.

The donations are also accompanied by a range of homemade items, created and developed by members of The Ripple, who will be setting their own prices for the items that they would like to sell. The Shop Corner will always be open while the building is, but fundamentally requires cover from 10am-2pm Monday to Friday.

**What does being a Shop Corner volunteer look like?**

* You are willing to work as part of a team and enjoy working in a busy environment.
* You are reliable, flexible, caring and enthusiastic.
* You can commit to around 2-4 hours on a given day during the week.
* You will be sensitive to any mobility and health restriction and believe in treating people with dignity and respect.
* Be adaptable to change and able to communicate effectively when negotiating prices or accepting donations
* To be able to control small amounts of money competently and record floats at the end of the day

**What will you do as a Shop Corner Volunteer?**

* Welcome members of the community in to purchase items
* To manage a credit system in which people can get items for free if they have donated quality goods
* To keep the shop accounts up to date after a sale.
* Communicate with other members of staff and handover relevant information to the next person on shift.
* Work independently in an often busy environment.